



*“Alexa, what is for lunch today?”*

*“Alexa, play Ocean FM”*

*“Alexa, call my son”*

### Introduction

The Residential Living Information System by DiscVision leverages the AI based voice recognition of Alexa to deliver an enhanced experience for your residents. Using Echo devices in the resident’s room the solution can engage with residents and help deliver an outstanding service. Suitable for a wide range of managed accommodation:

- Retirement villages
- Residential care homes
- Sheltered / Warden assisted flats



### Benefits

For the *Resident* it is a convenient way to:

- Find out about and use a property’s services
- Be informed of events in the property
- Easy to use messaging, voice and video calling
- Enhance entertainment
- Extend independent living
- Request in room services



For the *Service Provider* it enables:

- Efficient use of staff to deliver services → cost saving
- Makes it easy to manage multiple devices
- Upsell services
- Frees up staff time, commonly asked questions are answered automatically
- Messaging and Notifications for activities, events...
- Reminders for Meals, hydration, movement...
- Integration with nurse call and workflow orchestration system

## Virtual Carer

The Echo device can help the resident with:

- Menu for meals
- Information about activities
- Audio and video calling
- Information about the property
- Link to Family Messaging app
- Receive messages from reception
- Smart nurse call for in room services



Radio, entertainment and information services are included. Media may be streamed from the resident’s mobile device via Bluetooth.

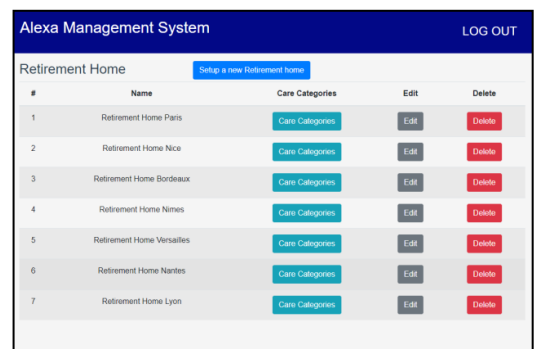
## Integration

The Alexa system may be integrated with the property’s other systems using standard REST APIs so that requests and fulfilment of services can be tracked and enhance property efficiency and associated cost savings:

- Care Management System
- Workflow orchestration system (eg. ASCOM Ofelia)
- Nursecall
- Building Management System (eg. smart home controls)

## Remote management

DiscVision provides a fully integrated solution using Amazon’s Alexa Smart Properties device fleet management to manage the Echo devices. This gives the Service Provider complete control over the services available: 3<sup>rd</sup> party skills (apps), the device settings, and update the knowledge base about the services.



#	Name	Care Categories	Edit	Delete
1	Retirement Home Paris	Care Categories	Edit	Delete
2	Retirement Home Nice	Care Categories	Edit	Delete
3	Retirement Home Bordeaux	Care Categories	Edit	Delete
4	Retirement Home Nimes	Care Categories	Edit	Delete
5	Retirement Home Versailles	Care Categories	Edit	Delete
6	Retirement Home Nantes	Care Categories	Edit	Delete
7	Retirement Home Lyon	Care Categories	Edit	Delete

## About DiscVision

DiscVision has worked with Amazon since 2017 and registered with Amazon as a solution provider for Alexa Smart Properties. DiscVision is also certified by Amazon as an Alexa integration partner.