



“Alexa, when is my carer coming?”

“Alexa, play Ocean FM”

“Alexa, call my son”

Introduction

The Domiciliary Care Information System by DiscVision leverages the AI based voice recognition of Alexa to deliver an enhanced experience for your homecare clients. Using Echo smart devices at the client’s home the solution can engage with clients and help deliver an outstanding service. The resident can be better connected to the care provider, friends and family.

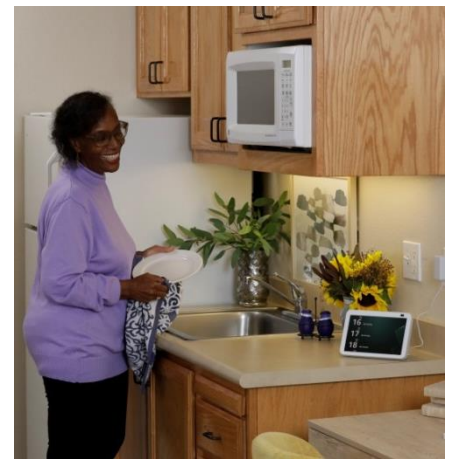
Benefits

For the *Client* it is a convenient way to:

- Find out about their care
- Be informed of relevant events
- Easy to use voice and video calling
- Enhance entertainment
- Extend independent living
- Control home appliances by voice

For the *Service Provider* it enables:

- Efficient use of staff to deliver services
- Makes it easy to manage multiple devices
- Messaging and Notifications to clients
- Send reminders for meals, hydration, exercise
- Add notes to care information
- Electronic Visit Verification
- Enable welfare and companion video calls
- Building automation heating, lights, blinds



Virtual Carer

The Echo device can help the client with:

- Information about their care service
- Their care visit schedule
- Audio and video calling
- Link to Family Messenger App
- Reminders for hydration and medication
- Feedback about visits
- Shopping lists



Radio, entertainment and information services are included. Media may be streamed from the client’s mobile device via Bluetooth.

Integration

The Alexa system may be integrated with the property’s other systems using standard REST APIs so that requests and fulfilment of services can be tracked and enhance property efficiency and associated cost savings:

- Care Management System
- Workflow orchestration system (eg. ASCOM Ofelia)
- Smarthome controls

Remote management

DiscVision provides a fully integrated solution using Amazon’s Alexa Smart Properties device fleet management to manage the Echo devices. This gives the Service Provider complete control over the services available: 3rd party skills (apps), the device settings, and update the knowledge base about the services.

Alexa Management System					LOG OUT
Retirement Home					Setup a new Retirement home
#	Name	Care Categories	Edit	Delete	
1	Retirement Home Paris	Care Categories	Edit	Delete	
2	Retirement Home Nice	Care Categories	Edit	Delete	
3	Retirement Home Bordeaux	Care Categories	Edit	Delete	
4	Retirement Home Nimes	Care Categories	Edit	Delete	
5	Retirement Home Versailles	Care Categories	Edit	Delete	
6	Retirement Home Nantes	Care Categories	Edit	Delete	
7	Retirement Home Lyon	Care Categories	Edit	Delete	

About DiscVision

DiscVision has worked with Amazon since 2017 and is approved by Amazon as a solution provider for Alexa Smart Properties. DiscVision is also certified by Amazon as an Alexa integration partner.